

# Decommissioning Services

## ARRIS Global Services

### SERVICE FEATURES:

- Program management
- Auditing and planning
- Hardware and cable removal
- Packaging and logistics
- Inventory tracking and reporting
- Testing, updating and repackaging for redeployment or resale
- Salvaging for scrap value

### SERVICE BENEFITS:

- **Reclaim Value** – Through redeployment (new capital avoided), resale or salvage
  - ARRIS recovers \$millions in equipment value for current clients every month.
- **Reclaim Space** – Free up wasted floor space for productive use
  - ARRIS has decommissioned hundreds of thousands of pieces of equipment for clients to date.
- **Accurate Accounting** – Detailed records of assets retained or removed
- **Green** – Demonstrates commitment to reduce, reuse or recycle

### SERVICE OVERVIEW:

Network operators who have upgraded a data center, headend, hub or central office are faced with a dizzying array of questions that center around what to do with replaced assets.

- What's it worth?
- Is the value worth the hassle to reclaim?
- How do I accurately update my inventory?
- How do I managed the logistics?
- What's the "green" thing to do?
- How do I maintain security?



Dealing with these issues takes your personnel away from their core purpose – operating a state of the art data center or network. With 100's of thousands of pieces of equipment processed to date, ARRIS Global Services has the experience and expertise to manage the decommissioning process for enterprises, cable operators, telephone companies, internet service providers – anyone with data centers and network infrastructure to maintain. Our disciplined process will result in increased capital for new projects and space reclaimed for expansion (without new real estate investment). We have ARRIS-owned facilities for testing and inventory management and a deep bench of logistics, recycling and remarketing partners.

## High-Level Deliverables

**Planning Phase:** Identify technical requirements. Schedule technical resources. Request site access / tickets. Identify packaging material. Track site readiness date with Customer PM. Ship packaging material to site.

**Decommissioning Phase:** Cable removal. Cable disposal. Physical removal of hardware. Count and document removed hardware. Package. Stage for pickup. Arrange shipment.

**Warehousing Phase:** Receive, inspect and document discrepancies. Move to dedicated receiving area. Label for storage. Ship per customer order to customer site, reseller or salvage operation.

**Testing and Staging Phase:** Visual inspection. Test in dedicated area based on customer priorities and parameters. Open RMA's with OEM's as needed. Update software as needed. Create hardware bundles as specified. Store for future disposition.

**Data Requirements:** Transmit data per customer requirements.

## High-Level Prerequisites

The customer is expected to provide a designated Program Manager who will work with the ARRIS Program Manager on all aspects of the project to:

- Ensure that the equipment to be decommissioned is not carrying traffic and is powered down, clearly identify cables to be removed.
- Maintain a disposition table with direction for each piece of equipment (e.g. Test, Dispose in Field, Dispose in Warehouse, Inventory without testing) and shipping instructions (ARRIS or customer warehouse or recycler).
- Identify logistics partners if required.
- Identify testing priorities and parameters.
- Identify hardware bundles and provide components, as needed.
- Provide reporting requirements.
- Provide orders for shipment of inventories product to new locations.
- Work with ARRIS to resolve discrepancies that arise.

## Ordering Information

The above deliverables and prerequisites are representative of the work performed as part of an ARRIS decommissioning engagement but not exhaustive. Decommissioning is a customized service. A detailed scope of work will be developed after consultation. Contact your ARRIS Sales Representative to order these services.