

Project Management Services

Global Services

WHY ARRIS?

Stay Focused on Business as Usual

Staff up as needed – Project by project

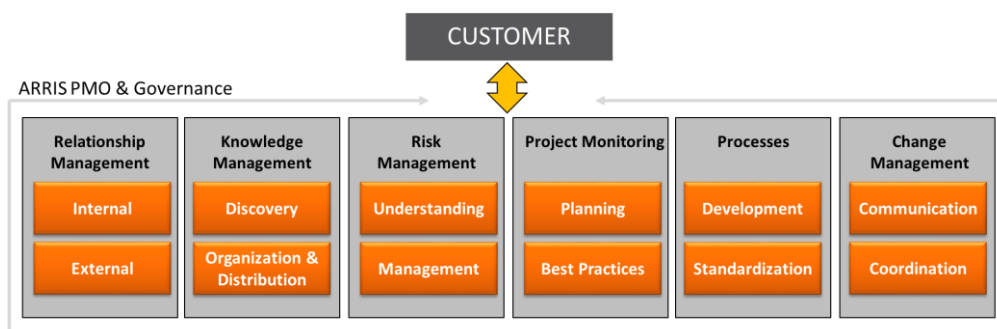
Leverage ARRIS’s Experience and Expertise to:

- **Optimize Time to Market** to stay competitive with timely deployment, with optimized timelines due to ARRIS PM experience within operator environments.
- **Stay on Budget** by containing costs on deployment, integration and support
- **Facilitate Revenue & Profits** with solutions brought to market with required quality, on time, within budget, with controlled risk resulting in competitive advantage



SERVICE OVERVIEW:

To keep pace with today’s rapidly evolving technologies and meet consumer demand for innovative, cutting-edge services and solutions, operators must respond to market dynamics quickly and efficiently. Greater solution complexity creates new demands on current staff and technology resources, creating concerns around time to market and operational efficiency. These concerns are a good reason for operators to collaborate with an experienced Program Management team with the critical technical and management skills to manage complex multi-vendor products. The ARRIS Program Management Office has the proven experience and expertise to manage all facets of planning, design, engineering, integration, deployment, logistics, and operations, and can help you achieve your financial, technical, and strategic goals.



ARRIS Project Management

The ARRIS SOLUTION: Program or Project Management

The ARRIS Program Management approach supports your solution holistically. Rather than concentrating on a single system component or deployment, our team maintains complete, end-to-end control of your solution, from concept to launch. Our team will establish governance practices for your project, manage communications between your teams, and work with third-party vendors to smooth the integration process, deployment and support.

PROJECT DELIVERY GOVERNANCE MODEL

Project governance creates the environment to enable stakeholders to have an effective involvement to control and monitor the project delivery. This includes identification of:

- Processes for: Risk & Issues Management, Change Control, Contingency Planning, Third Party Management, and Project Delivery Methodology
- Stakeholders
- Roles and Responsibilities
- Communications Plan



PROJECT MANAGEMENT RESPONSIBILITIES

ARRIS uses methodologies based on PMI® Standards and real world experience to: Initiate, Plan, Execute and Close the project. This includes scoping, planning, directing, monitoring and managing project assets throughout the project life cycle, to fulfil project requirements as defined by the project plan. Within each stage of the project, the Project Manager will monitor and manage all aspects of the project. Primary Activities include:

- Lead project planning and deliver an approved project plan, which includes requirements, resources with work breakdown structure, detailed schedule, and budget.
- Track implementation of the project plan, including coordination of resources in accordance with the plan.
- Develop and implement the communications plan including processes, tools and reporting methodologies.
- Define and implement the change management process, including impact analysis and recommendations to the steering committee, sponsors and stakeholders, including schedule revision and communication as necessary.
- Track action items, risks, and issues, and ensure prompt reporting and resolution.
- Ensure that services and deliverables agreed in the project plan are achieved by project end, then close out the project, ensuring documentation is complete and up to date.

MODE OF ENGAGEMENT

Project Management resources can be employed either on a Turnkey basis as quoted in a Statement of Work, or on a fee-based weekly or monthly basis, with approved travel expenses either included or billed separately. PMs can be engaged remotely, on-site, or a combination of the two, as needed by the customer and as required for project execution. Our PMI® PMP Program Management team’s methodologies and practices help to ensure you’ll receive the support you need to keep your projects in scope, on time, and on budget.

ORDERING INFORMATION

Part Number	Description
476666-134-00	Program Manager or Project Manager
728928	Travel and Expenses (if applicable). ARRIS will only bill for approved travel related expenses.

Contact your ARRIS Sales Representative or channel representative to order this service.