

Staff Augmentation Daily Rate Resources ARRIS Global Services

SERVICE BENEFITS:

- **Staff up as Needed** – Project-by-project, contingent workforce.
- **Experience and Expertise** – Quickly launch new services, with confidence and minimal complications.
- **Reduced Overhead** – Minimize the number of fulltime employees required and associated benefits, space and other overhead.



SERVICE OVERVIEW:

Wiring Technician

Headend/Hub Technician

DC Powering Technician

CER/CMTS Technician

CER/CMTS Engineer

Wi-Fi Engineer

Ad Insertion Consultant

CCAP Architect Consultant

ARRIS HE Optronics Engineer

ARRIS RF HW Engineer

ARRIS Edge QAM Engineer

ARRIS SDV VOD Platform Engineer

ARRIS DAC /STB Platform Engineer

ARRIS Video Processing Engineer

ARRIS Video Compression Engineer

ARRIS Ad Insertion Platform Engineer

Basic inside plant wiring & infrastructure work

Basic maintenance, monitoring & auditing

DC power work (8 AWG+) to DC distribution panel

Execute CMTS MOPS & basic CMTS troubleshooting

Configuration, MOP creation, advanced CMTS network support & troubleshooting

Wi-Fi audit, survey, QC, network troubleshooting

National, local & targeted engagements

Next generation network planning & design

ARRIS specific solution specialist

ARRIS specific solution specialist

ARRIS specific solution specialist

ARRIS specific solution specialist

ARRIS specific solution specialist

ARRIS specific solution specialist

ARRIS specific solution specialist

ARRIS specific solution specialist



Service Features

- Rely on ARRIS to develop customized staffing solutions that increase productivity and improve efficiency for your organization. With decades of experience in HFC infrastructure and data and video applications and networks, ARRIS has the skill sets and work discipline to complement your organization for specific project delivery.
- Sometimes it just makes more business sense to outsource. Why pay for more staff, benefits, and facilities when you can outsource to ARRIS – for short-term or long-term engagements?
- Our Project Management Office discipline provides a single point of contact for management and administration of the deployed resources.
- Our workforce can deliver quality services on or ahead of schedule and at competitive rates.

Service Deliverables

ARRIS will provide a specialist that best matches the request. The resource title (shown on the prior page and below) sets the skill sets required for this agreement. This list of activities is not inclusive. The supplied resource may perform other work requested by the designated Customer contact within the resources' skills and abilities.

Prerequisites and Assumptions

- Minimum three continuous days. Additional time may be added in whole day increments.
- Daily rates do not include T&E. T&E Billed as incurred + 10 % overhead.
- PO must have minimum of \$1,700 per week / per resource for T&E.
- Customer must provide a written summary of work to be executed, in advance.

Staff Augmentation Services

To order these services, contact your sales representative.

ORDERING INFORMATION	
Part Number	Description
782225	Wiring Tech - Daily Rate (T/E not included)
782226	Headend / Hub Technician - Daily Rate (T/E not included)
782227	DC Powering Technician - Daily Rate (T/E not included)
782228	CER CMTS Technician - Daily Rate (T/E not included)
782229	CER CMTS Engineer - Daily Rate (T/E not included)
782230	Wi-Fi Engineer - Daily Rate (T/E not included)
782231	Ad Insertion Consultant - Daily Rate (T/E not included)

ORDERING INFORMATION	
Part Number	Description
782232	CCAP Architect Consultant -Daily Rate (T/E not included)
782233	ARRIS HE Optronics Platform Engineer - Daily Rate (T/E not included)
782234	ARRIS RF HW Engineer - Daily Rate (T/E not included)
782235	ARRIS Edge QAM Engineer - Daily Rate (T/E not included)
782236	ARRIS SDV / VOD Platform Engineer - Daily Rate (T/E not included)
782237	ARRIS DAC / STB Platform Engineer - Daily Rate (T/E not included)
782238	ARRIS Video Processing Engineer - Daily Rate (T/E not included)

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